

Fiosrú 2026 ACTION PLAN

Fiosrú is the Office of the Police Ombudsman in Ireland. It was established in April 2025 under the Policing, Security and Community Safety Act 2024. Fiosrú provides independent oversight of policing and investigations of complaints made by the public concerning gardaí.

Fiosrú is led by the Police Ombudsman, Emily Logan. The Deputy Police Ombudsman is Brian Doherty. Emily and Brian were both appointed by the former President of Ireland Michael D. Higgins.

Fiosrú's mission is to deliver independent policing oversight that is accessible to all and has the confidence of the public, through quality investigations that are timely, efficient, effective and fair.



Strategic Priorities

1 Improve understanding of Fiosrú's role



- Develop and implement a communications strategy
- Actively engage with key stakeholders and undertake proactive outreach, including with voluntary sector groups
- Be transparent, proactive and visible
- Publish research on referrals of serious incidents from An Garda Síochána to Fiosrú
- Upgrade our website, digital presence and information materials



2 Deal with complaints in a timely and effective manner, and in accordance with fair procedures



- Progress the development of new Case Management System
- Conclude 70% of investigations within 10 months
- Conclude or report on 65% of garda referrals of serious incidents received within 10 months of date of incident
- Send 90% of cases suitable for Garda resolution to An Garda Síochána within three days of decision
- Keep all parties to a complaint regularly informed in plain language
- Ensure prompt preservation and collection of evidence
- Deploy comprehensive induction training for all new staff appropriate to their roles



3 Promote confidence in the process for resolving complaints and in investigations



- Publish and implement a Human Rights Framework
- Deliver Human Rights Framework training to all staff
- Publish a new Victims of Crime Charter
- Issue 85% of acknowledgement letters on new complaints within two working days
- Publish anonymised investigation reports to improve public understanding of the work of the office
- Issue acknowledgement letter and make initial contact to disclosers in protected disclosure cases within seven days

